

## **TERMS & CONDITIONS**

This web site and the related web sites contained herein (collectively, the "Site") make available information on hotels, resorts, and other transient stay facilities (each a "Property") owned, managed or franchised by the Rosewood Hospitality Pvt Ltd (collectively, "Rosewood Apartment Hotels"), and other travel-related or consumer goods and services. The Site, and the services of each of its modules, is offered exclusively by Rosewood Apartment Hotels and/or its various third party providers and distributors. The terms and conditions set out below ("Conditions") apply to your use of the Site including the use of the information services offered on the Site. In accessing, using, viewing, transmitting, caching or storing this Site or any of its services, functions, materials, or contents, you shall be deemed to have agreed to each and all the Conditions and notices in this Site without modification. Further, you agree to be bound by these Conditions so please carefully read this section before proceeding. If you do not accept these Conditions, you must refrain from using the Site. These Conditions must be read in conjunction with any other applicable terms and conditions governing the use of the Site

### Site

The Site makes available information relating to the Properties owned or managed by Rosewood Apartment Hotels as well as the restaurants and spas available on such Properties. In addition to this, the Site allows you to make hotel/resort bookings and may allow you to make reservations at any of the spas and restaurants on such Properties as well.

# Membership

Although it's not essential to have an account to make a reservation, you can make a reservation as a guest. As a member, you agree to provide true, accurate, current, and complete information about yourself as prompted by the site's registration form. Registration where prohibited under any law shall be void. Rosewood Apartment Hotels reserves the right to revoke or terminate your registration for any reason at any time, without notice.

### **Electronic Communications**

When you use the site or send emails or other data, information or communicate to us, you agree and understand that you are communicating with us electronically and give your consent to receive communications electronically from us periodically, when required.

### Privacy

Rosewood Apartment Hotels respects the privacy of the users of this Site. Your use of the Site is subject to Rosewood Apartment Hotels Privacy Policy. If you would like to view the privacy practices please review our Privacy Policy available on the Site. By using our site, you consent to your personal information being processed as set out in our Privacy Policy.



#### Reviews, Feedback, Submissions

All reviews, comments, feedback, postcards, suggestions, ideas, and other submissions disclosed, submitted or offered to Rosewood Apartment Hotels directly or otherwise disclosed, submitted or offered in connection with your use of this Site (collectively referred to "Comments") will remain Rosewood Apartment Hotels property. Such disclosure, submission or offer of any comments shall constitute an assignment to Rosewood Apartment Hotels of all worldwide rights, titles and interests in all copyrights and other intellectual properties in the comments, thus, it exclusively owns all such rights, titles and interests and shall not be limited in any way in its use, commercial or otherwise. Rosewood Apartment Hotels will be entitled to use, reproduce, disclose, modify, adapt, create derivative works from, publish, display and distribute any comments you submit for any purpose whatsoever, without restriction and without compensating you in any way. Rosewood Apartment Hotels is and shall be under no obligation (1) to maintain any Comments in confidence; or (2) to pay you any compensation for any Comments; or (3) to respond to any Comments. You agree that any comments submitted by you to the Site will not violate this policy or any right of any third party, including copyright, trademark, privacy or other personal or proprietary right(s), and will not cause injury to any person or entity. You further agree that no comments submitted by you to the site will be libellous or otherwise unlawful, threatening, abusive or obscene material, or contain software viruses, political campaigning, commercial solicitation, chain letters, mass mailings or any form of "spam".

Rosewood Apartment Hotels does not regularly review posted comments, but does reserve the right (but not the obligation) to monitor and edit or remove any comment submitted to the Site. You grant Rosewood Apartment Hotels the right to use the name that you submit in connection with any of the posted comments. You agree not to use a false email address, impersonate any person or entity, or otherwise mislead as to the origin of any Comments you submit. You are and shall remain solely responsible for the content of any comments you make and you agree to indemnify Rosewood Apartment Hotels and its affiliates for all claims resulting from any Comments you submit, we take no responsibility and assume no liability for any comments submitted by you or any third party.

### Accuracy of Content/ Information of Products on the Web Site

While Rosewood Apartment Hotels strives to provide accurate product and pricing information, typographical errors may occur. In the event that a product is listed at an incorrect price or with incorrect information due to an error in pricing or product information, Rosewood Apartment Hotels shall have the right, on our sole discretion, to modify the price of the products, or information of the products or to refuse or cancel bookings placed for that reservation.

### Governing Law

Substantive laws of the Republic of India